

## **Authorization to Release Member Information to your Application Developer**



## **IMPORTANT: READ THIS FIRST**

First of all, **congratulations!** Receiving this authorization form means your developer has successfully tested your application against our sandbox environment and is now ready to receive live membership data. You are very close to having a new app to service your members. All we need from your team is authorization to provide your data. Obviously, this step has risks. You've already agreed to indemnify CU\*Answers against loss when we turn over the information. This Authorization Form briefly pauses the process and ensure your credit union is ready before we move forward.

We recommend, if you haven't already, to conduct a **risk assessment** before authorizing the release of your membership information. We have outlined some of the considerations below. Once you are ready, please have your chief executive officer (or equivalent) sign and return this Form. Once we have this form, we will proceed with the next steps in the process.

## SOME CONSIDERATIONS BEFORE RELEASING MEMBER INFORMATION TO YOUR DEVELOPER

**Confidentiality of Member Information**: Does your developer contractually agree to secure and dispose of member information in accordance with federal and your state's laws?

**Developer Security**: Do you have assurance from the developer that their security practices are reasonable given the sensitivity of the information they will be receiving from CU\*Answers? (This may include not only database and computer security, but physical security and employee training)

**Incident Review and Notification**: Is the developer have an incident response process in the event of a possible security breach? CU\*Answers will not be able to track the information once sent to your developer.

*Insurance*: Does the developer have adequate insurance to cover any losses resulting from a breach of security? Are the employees bondable against dishonesty or fraud?

I HEREBY AUTHORIZE CU\*ANSWERS TO RELEASE MEMBER INFORMATION TO MY APPLICATION DEVELOPER, AND CONTINUE TO RELEASE CU\*ANSWERS FROM ANY LEGAL LIABILTY FROM THE RELEASE OF THIS INFORMATION, EXCEPT FOR THE GROSS NEGLIGENCE OR INTENTIONAL ACTS OF CU\*ANSWERS.

CEO SIGNATURE	CEO NAME (PRINT)
CREDIT UNION NAME	DATE